Digital Signage

The most powerful app in the suite — screens, playlists, a full design canvas, and live show control, all from one dashboard.

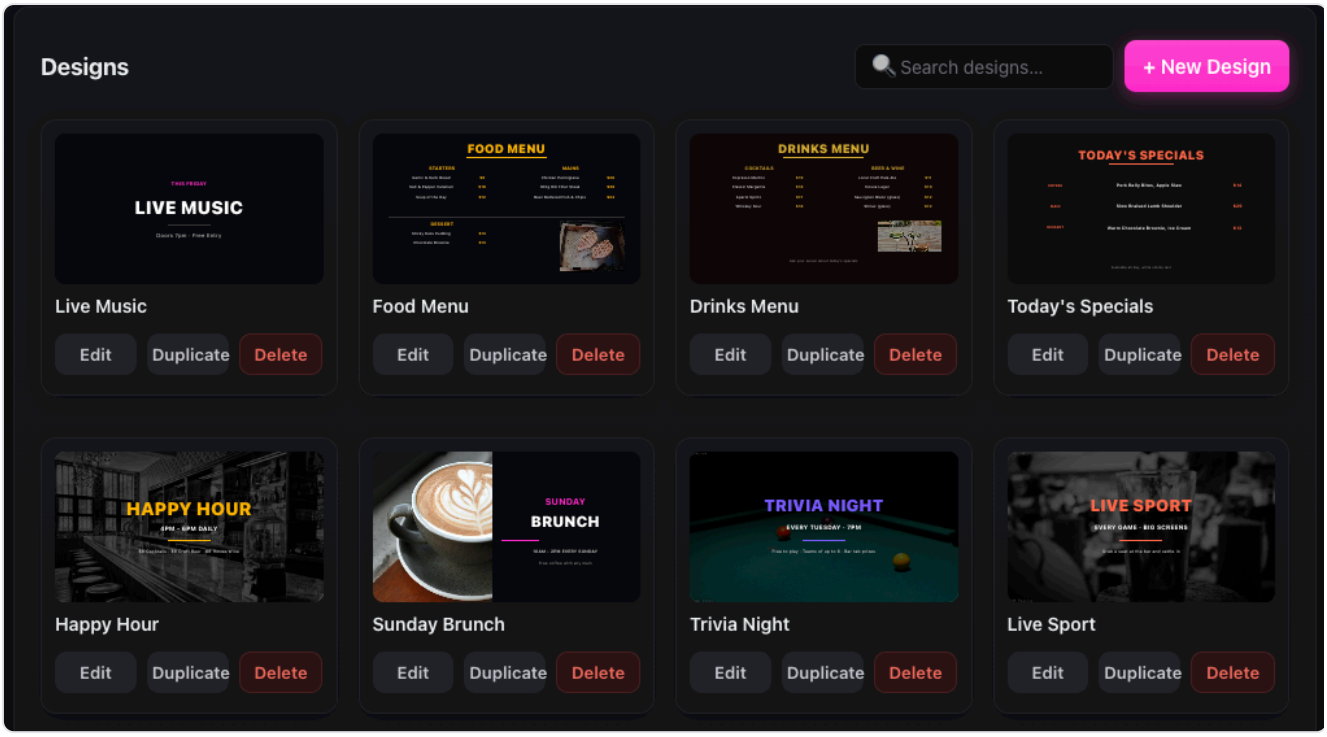
```
fubar.venueos.jjjk.com.au/signage/control
```

Get Content on Screen

The loop you'll use for almost everything.

1. **Design it**

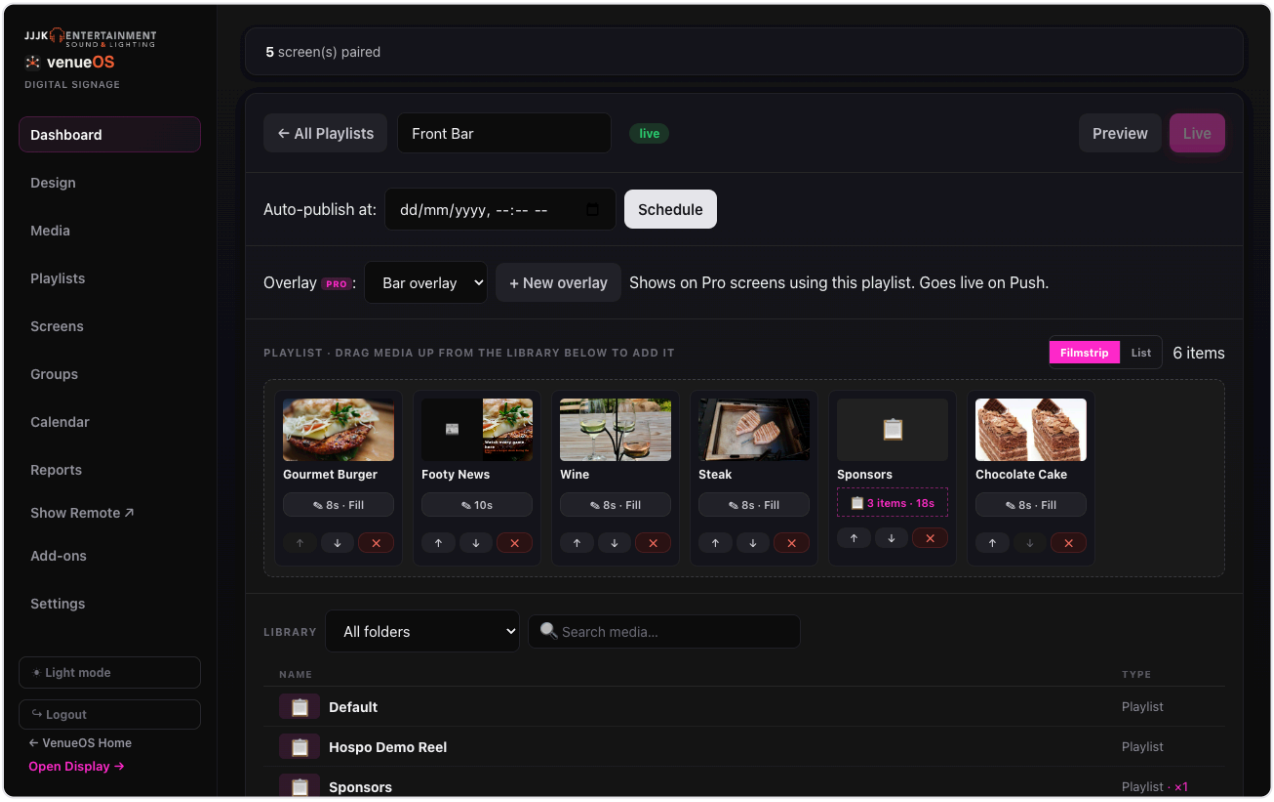
   In `Design`, hit `+ New Design`, pick a template or start blank, then drag on elements — text, image, shapes and arrows, clock, weather, QR code, countdown, YouTube, a Google Sheet, or the Gig Guide widget. Save.



The Design tab - start from a template or a blank canvas.

2. **Build a Playlist**

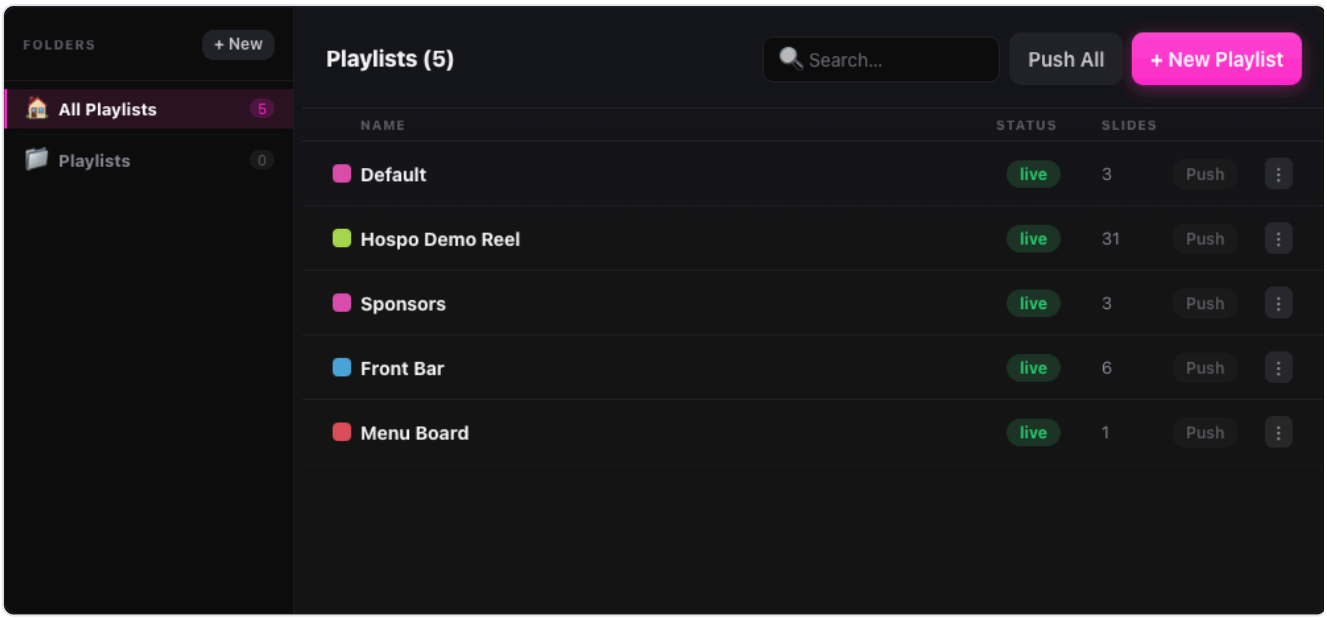
   In `Playlists`, `+ Add Media` pulls from your whole Media library — including the design you just saved — into an ordered list. Click any thumbnail in the playlist to preview it full size, exactly as it'll look on screen — same as clicking one in `Media`.



A playlist being built in the playlist editor.

3. **Push it live**

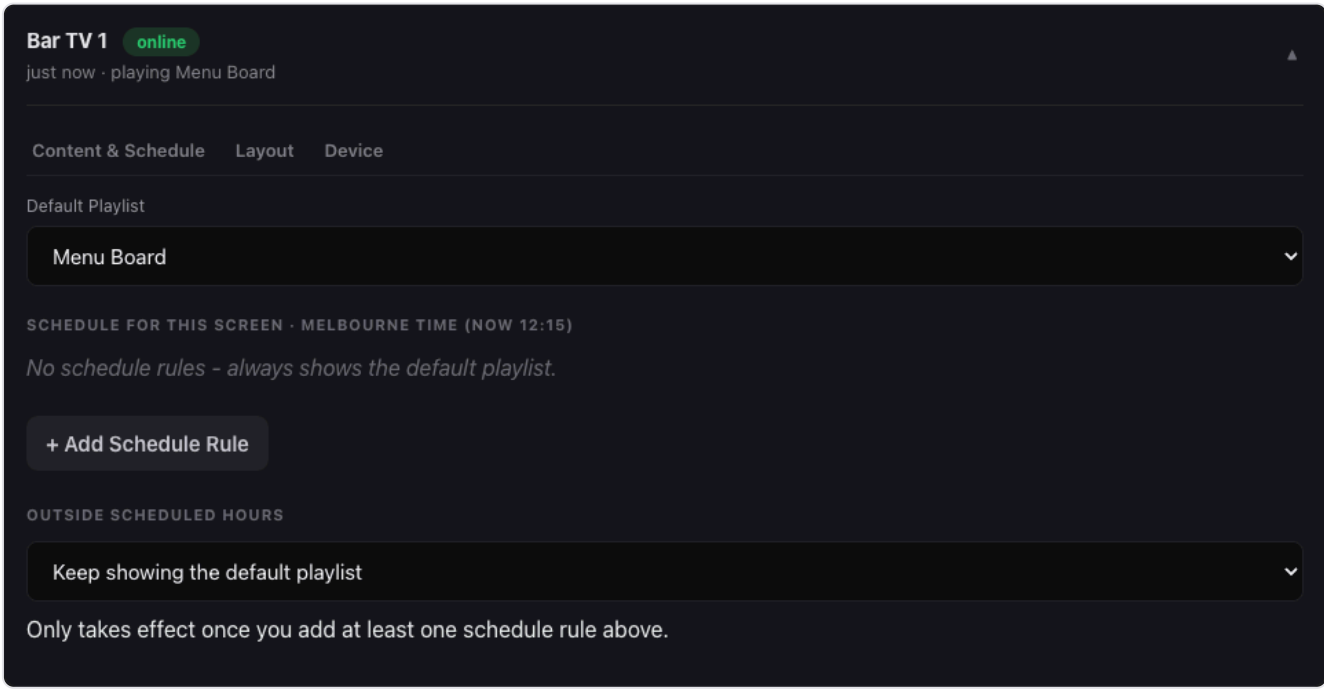
   Nothing reaches a screen until you hit `Push` on that playlist (or `Push All`). Playlists are clearly badged "unpushed changes" vs "live" so you can tell at a glance.



Each playlist shows whether it's live or has unpushed changes.

4. **Assign it to a screen**

   In `Screens`, open a paired screen's `Content & Schedule` tab and set that playlist as its Default Playlist — or add a day/time schedule if it should only run at certain times. A newly paired screen starts on `— No playlist —`, and shows "No media playing right now" until you pick one.

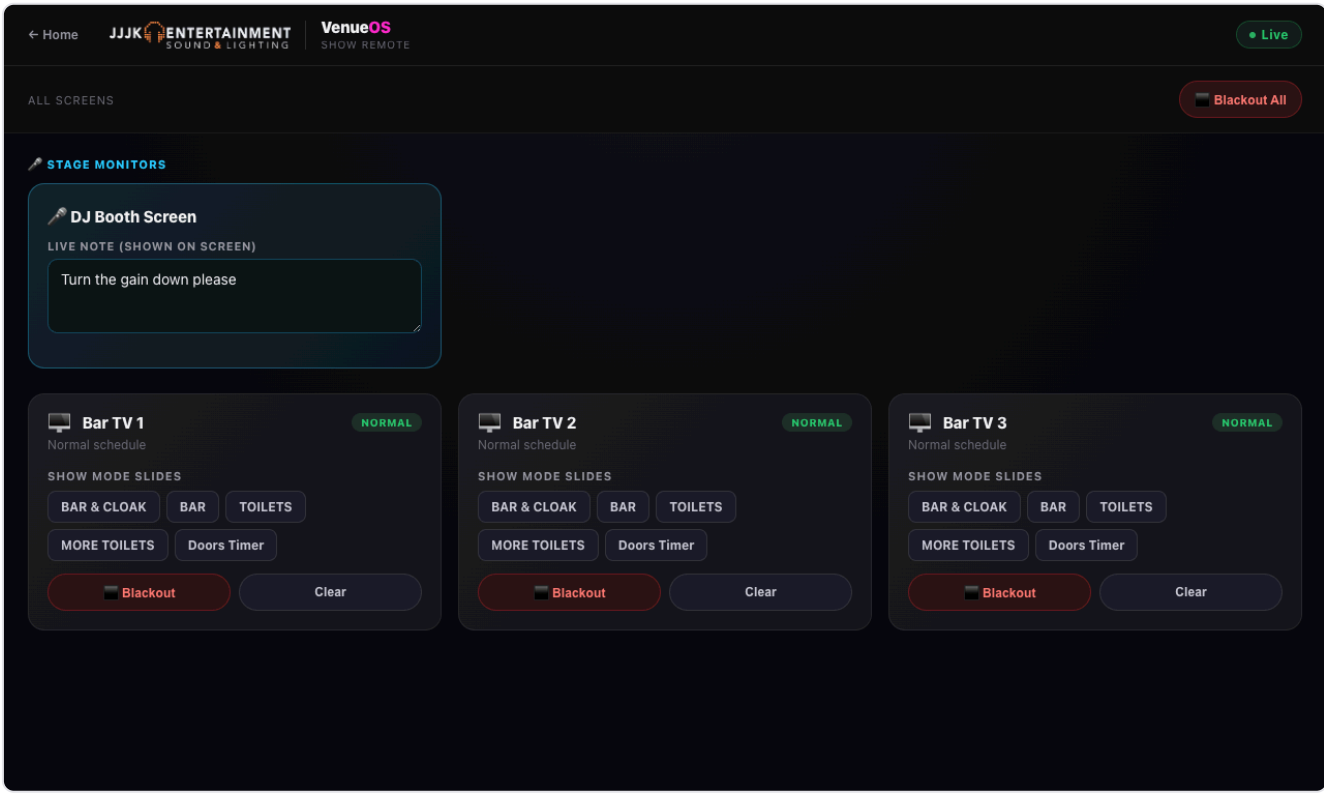


A screen's Content & Schedule tab, with its default playlist.

Show Mode

For nights where something needs to change on the fly.

1. **Open Show Remote**
   The sidebar's `Show Remote ↗` link opens `/show` in a new tab (only visible if this venue has it turned on).



Show Remote: one card per screen, blackout and slide buttons.

2. **PIN if set**
   Some venues gate it with a 4-digit PIN so any tech on the night can jump in from their own phone without a full login.

3. **Blackout a screen**
   Each paired screen has its own `Blackout` button; `Clear` brings back whatever was showing before the blackout.

4. **Blackout everything at once**
   The master button blacks out every paired screen in one tap, and turns into "Blackout Active — Tap to Clear" until you undo it.

5. **Jump to a specific slide**
   Any slide saved in a Media folder named exactly "Show Mode" shows up as a one-tap chip to override a screen straight to that slide.

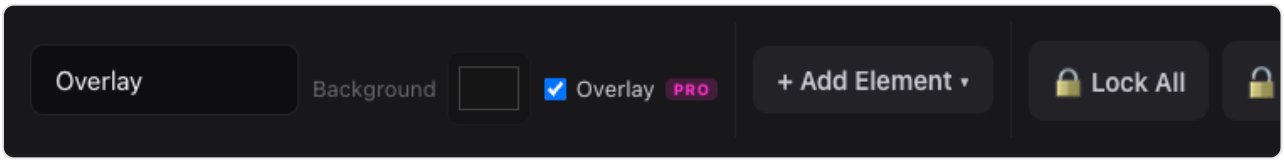
6. **Switch a TV to live sport**
   On Philips TVs with Live TV turned on, `📺 Live TV` flips the screen to its own tuner and `🖥 Signage` brings it back. The Show Remote guide has the full walkthrough.

Overlays

Your logo, a clock or a news ticker on top of every slide in a playlist.

1. **Make the overlay**

   In `Design`, start a design and tick `Overlay` in the top bar (or use `+ New overlay` on a playlist). The background turns into a checkerboard, meaning see-through.



Tick Overlay in the design editor's top bar.

2. **Add what should always be on screen**

   Logo, clock, a `News / RSS Feed` ticker, a promo badge, a bar along the bottom. Leave the middle empty so the slides underneath still show.

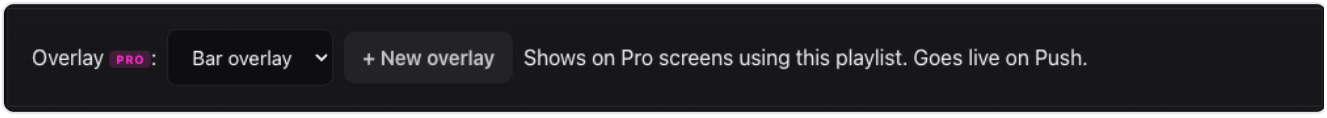
An overlay (venue name, Happy Hour badge, clock and news ticker) over a playing slide.

3. **Save it**

   Overlays don't have a duration - they stay up for as long as the playlist plays.

4. **Pick it on the playlist**

   Open the playlist and choose it in the `Overlay` dropdown at the top.



Pick the overlay at the top of the playlist.

5. **Push**

   Like adding a slide, the overlay only goes live when you hit `Push`.

6. **Refresh the screen the first time**

   A screen that was already running needs one `Refresh` (Screens tab) to pick up overlays. After that, changes arrive on their own.

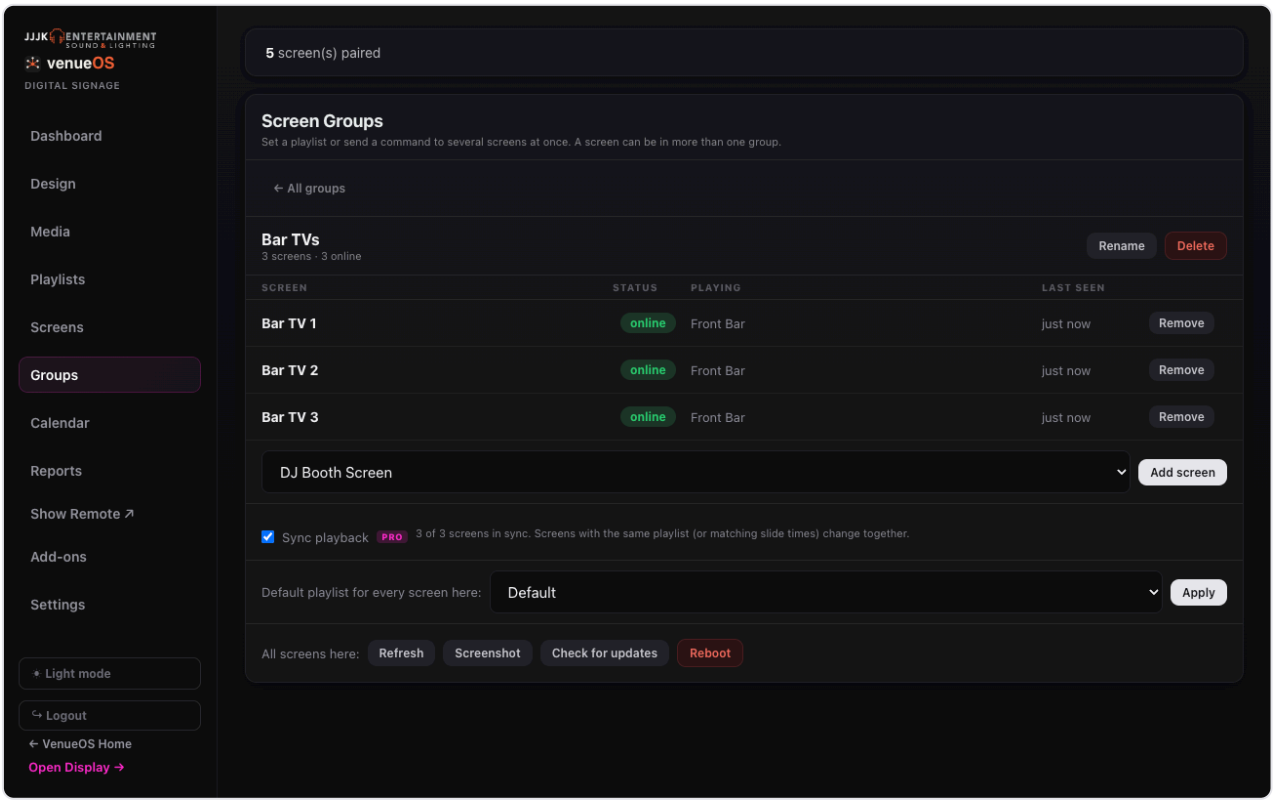
Synced Screens

Make a row of screens change slide at exactly the same moment.

1. **Put the screens in a group**
   In `Groups`, create a group (e.g. "Bar TVs") and add every screen that should move together.

2. **Give them the same playlist**
   Use `Default playlist for every screen here` to set them all at once. Screens on different playlists also line up, as long as the slide times match.

3. **Tick Sync playback**
   On the group's page. The note next to it tells you how many of the screens are actually in sync.



A group with Sync playback ticked.

4. **Refresh the screens the first time**
   Send `Refresh` to the group so every screen loads the sync-capable player.

5. **Watch them change together**
   Each screen works out where the group is from a shared clock, so a screen that's rebooted rejoins in step on its own. Videos stay locked together too.

News Feeds

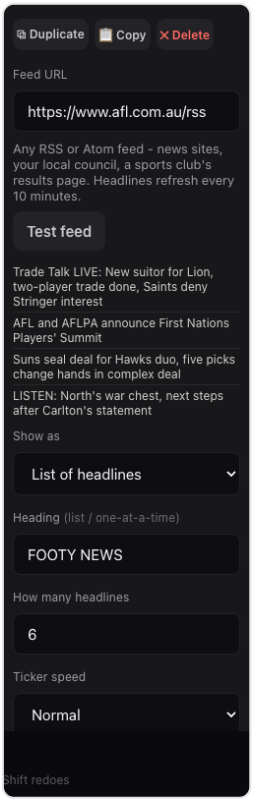
Live headlines from any RSS feed, updating themselves.

1. **Add the element**
   In a design, `+ Add Element` → `News / RSS Feed`.

2. **Paste the feed link**
   Any RSS or Atom feed - e.g. `https://www.afl.com.au/rss` for footy news. Most news sites, councils and clubs have one (look for "RSS").

3. **Hit Test feed**

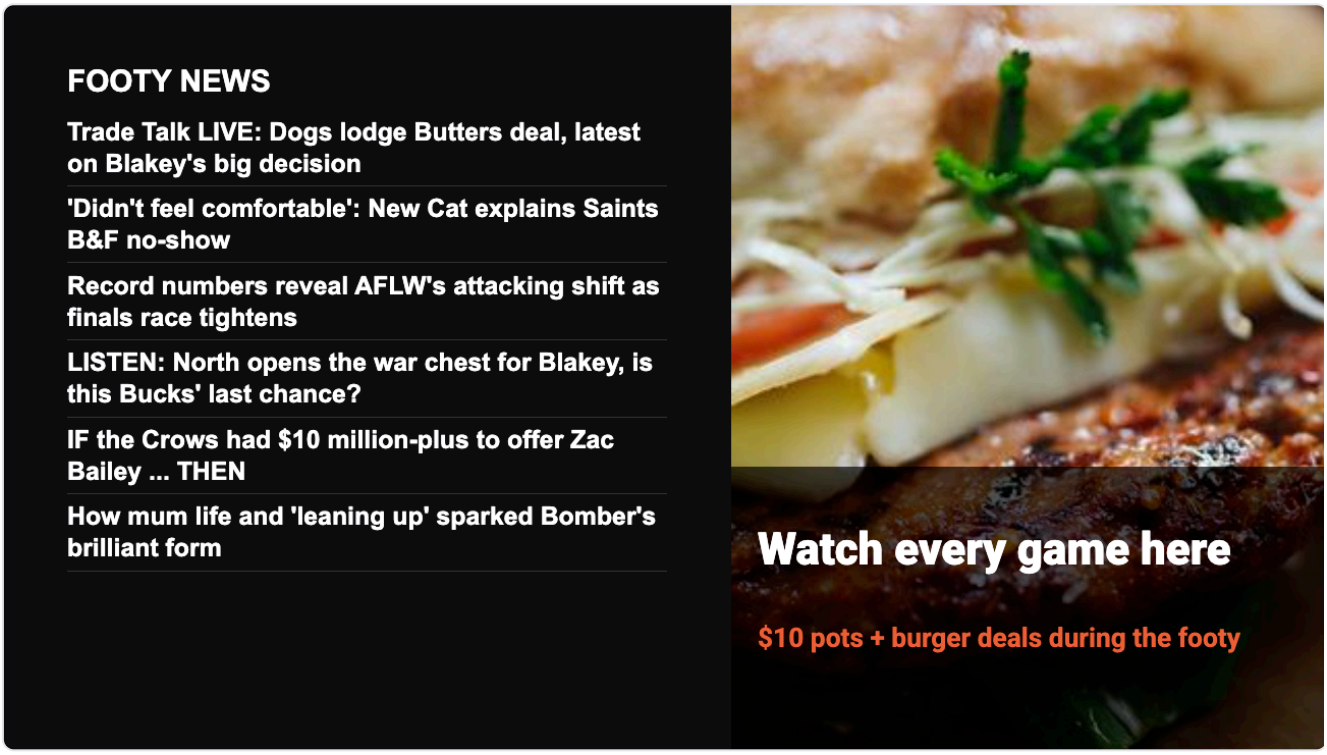
   Shows the current headlines straight away, or tells you why the link won't work.



Test feed shows the live headlines straight away.

4. **Choose how it looks**

   `List of headlines`, `Scrolling ticker` (great along the bottom of an overlay) or `One headline at a time`. Set the heading, how many headlines, size and colours.



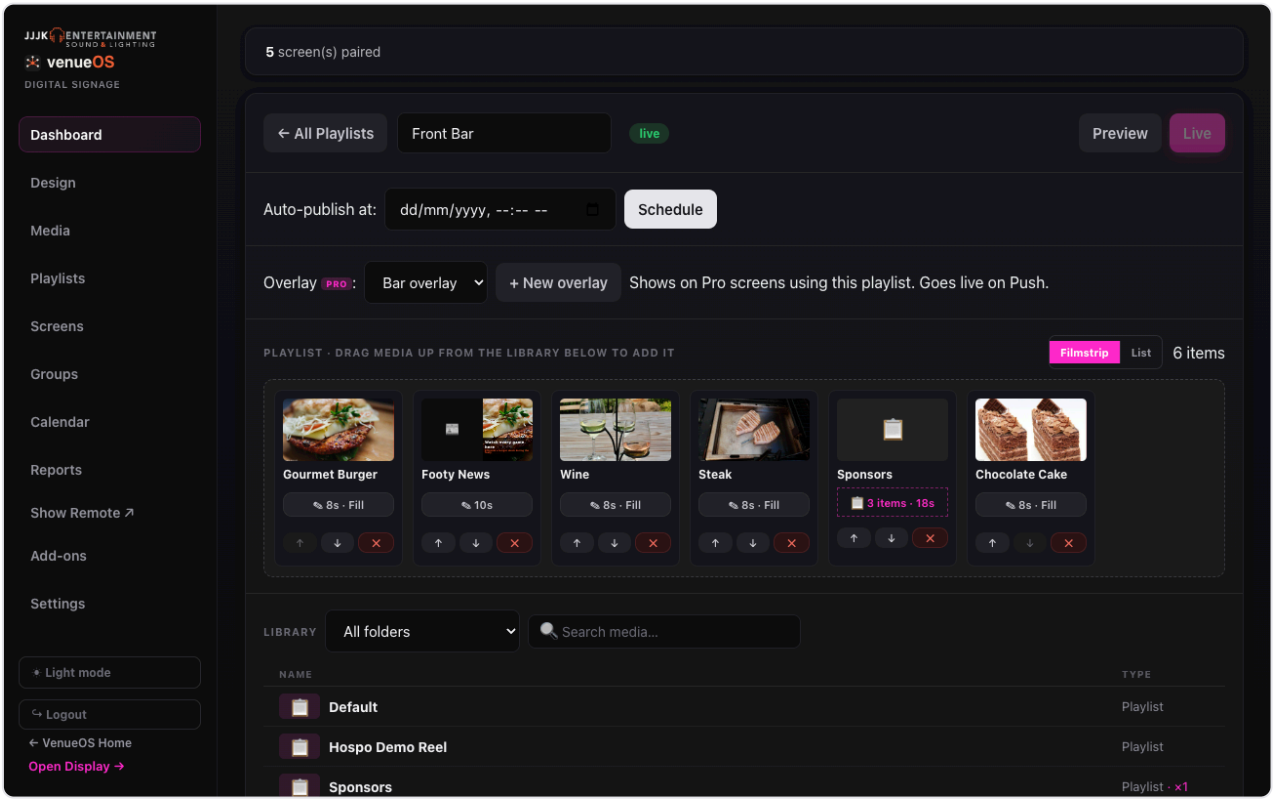
A headline list on screen.

5. **Save and push**
   Headlines refresh every 10 minutes, and the last ones keep showing if the internet drops.

Playlists Inside Playlists

Keep shared content like sponsors in one playlist and drop it into others.

1. **Make the shared playlist**
   E.g. a "Sponsors" playlist with each sponsor's ad. Push it.
2. **Open the playlist it goes into**
   Your other playlists are listed at the top of the `Library` below the filmstrip.
3. **Click to add it**
   It appears as one tile showing how many items and seconds it adds. Move it up or down like any slide.



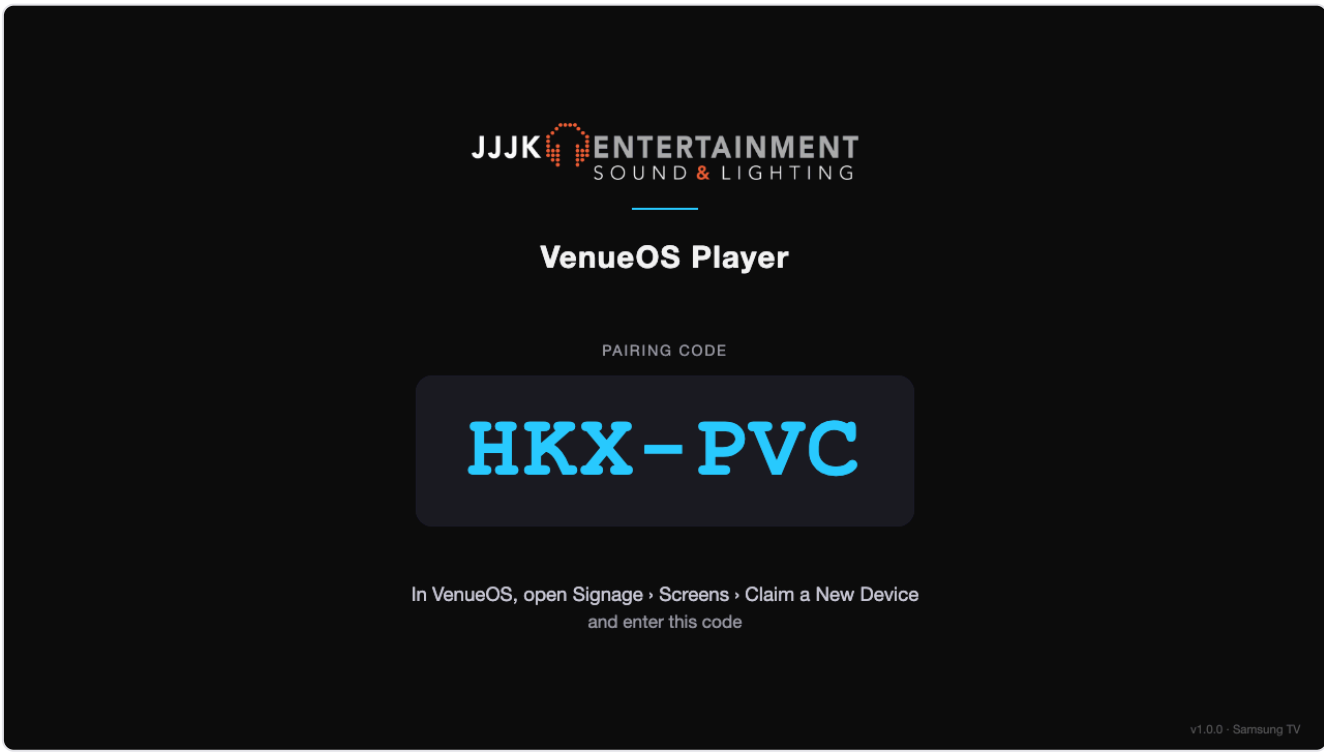
The Sponsors playlist added as one tile.

4. **Push the outer playlist**
   From then on it plays every slide in the shared playlist at that spot.
5. **Update the shared one later**
   Change the Sponsors playlist and push *it* - every playlist that includes it updates, no need to touch them.

Screen Players

What can run VenueOS signage, and keeping Android displays up to date.

1. **Android displays and TVs**
   Install the VenueOS Player app. The screen shows a pairing code - enter it in `Screens` → `Claim a New Device`.



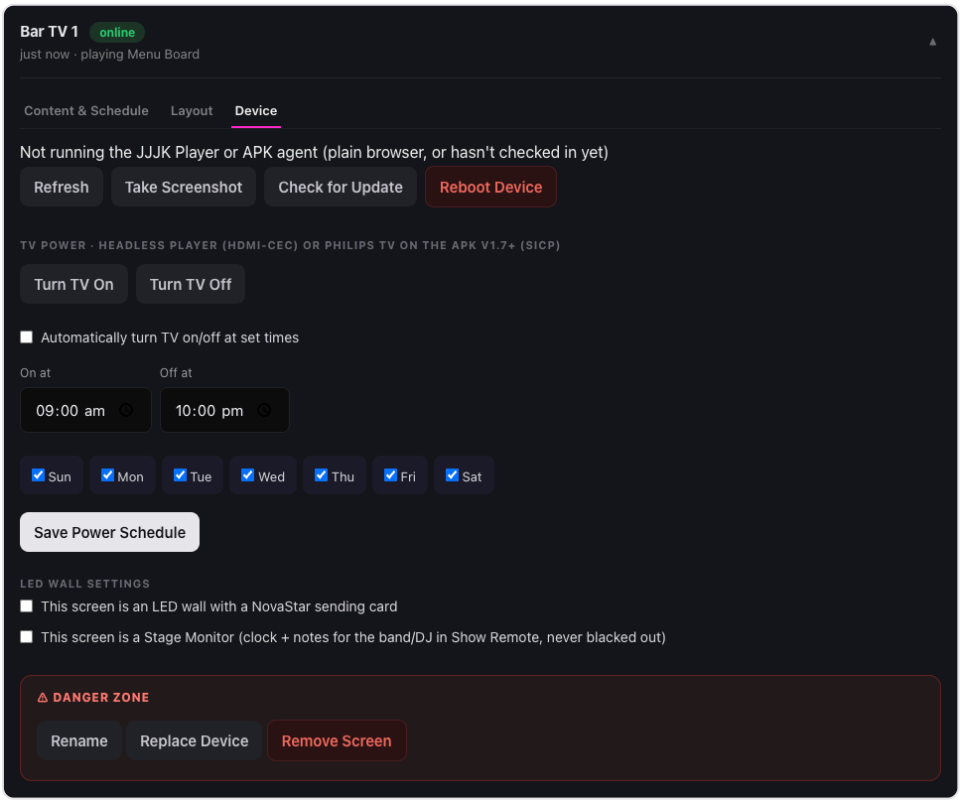
   A new screen showing its pairing code.

2. **Raspberry Pi players**
   Supplied set up by JJJK - plug into HDMI and power, then pair with the code on screen.

3. **Windows PCs and Macs**
   Install VenueOS Player for Windows or Mac (ask JJJK for the link), pair with the code. It starts with the computer and runs full screen; `Ctrl+Shift+Q` (`Cmd+Shift+Q` on Mac) quits.

4. **Update an Android display**

   On the screen's card, `Check for Update`. It downloads the latest player; most displays then show an `Install` prompt that someone at the venue taps with the remote.



A screen's Device tab, with Check for Update.

5. **Check it worked**

   The screen restarts its player on the new version within a minute and carries on playing - no re-pairing.

Live Menu

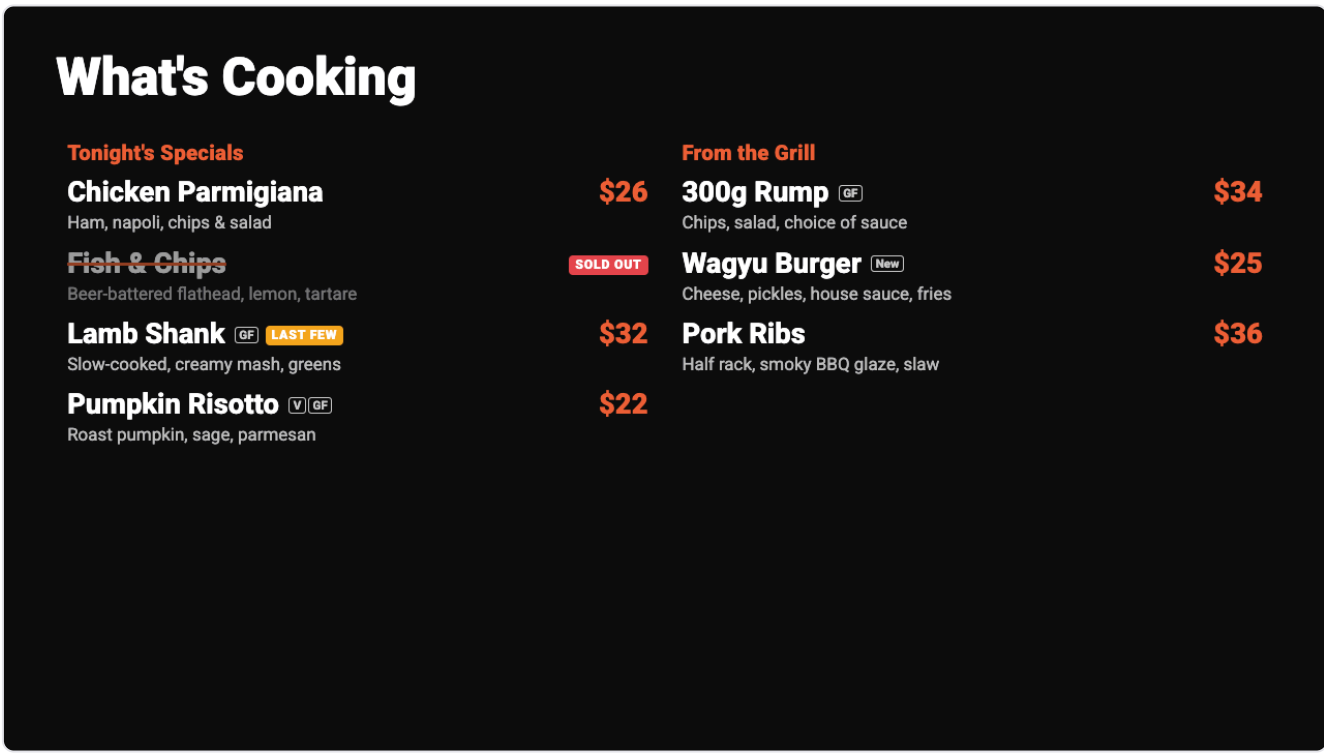
Menu boards your staff update from an iPad - mark a special sold out and every screen shows it within seconds.

1. **Build the menu**

   Open the `Live Menu` tab. Add sections (e.g. Tonight's Specials, From the Grill), then `+ Item` for each dish: name, price, a short description and tags like GF or V.

2. **Put it on a screen**

   In a design, `+ Add Element` → `Live Menu`. Tick the sections to show, choose 1-3 columns and how sold-out items look: crossed out with a SOLD OUT tag, faded, or hidden. Set separate sizes for items, headings, descriptions and prices, fonts, and the heading position (Left, Centre or Right). Save, add the design to a playlist, Push.



A Live Menu board on screen.

3. **Set the staff PIN**

   Under `Staff access`, save a 4-digit PIN. Staff can only change whether something's available - never prices or items.

4. **Set up the iPad**

   Scan the QR code on the Live Menu tab (or open the link under it), then Share → `Add to Home Screen` so it opens like an app. Enter the PIN and your first name once.

5. **Mark items during service**

   Each item has three big buttons: `Available`, `Last few` and `Sold out`. Tap one and every menu board updates within a couple of seconds.

6. **Let it reset itself**

   Every day at the `Daily reset` time (5:00am by default) everything goes back to available. `Recent changes` on the Live Menu tab shows who changed what, and when.

Good to know

- **The one thing everyone forgets:** adding something to a playlist only stages a draft — it does nothing on screen until you hit Push.
- **Gig Guide needs a tickbox on the other end:** the Gig Guide widget only shows shows that have "Share with Signage" ticked in Gig Hub — nothing appears until that's turned on per show.
- **Zone layouts add extra playlists:** turning on a screen's Layout (Bottom Strip, Corner Box, Sidebar) gives each zone its own independent playlist alongside the main one.
- **Not every venue sees every tab:** Reports, Show Remote, and the Sponsor submission link are add-ons switched on per venue — if a tab's missing, it's off for this venue, not broken.
- **Pro Screen features:** overlays and synced screens only run on Pro Screens - Standard screens just play the playlist as normal.
- **New features need one Refresh:** a screen that was already running picks up overlays and sync after one Refresh from the Screens or Groups tab.

Frequently asked questions

I added something to a Playlist but it's not showing on screen — why?
Playlists have a draft/live split. Adding media only stages a draft — you need to hit Push (or Push All) on that playlist before it reaches any screen.

The Gig Guide widget is empty — why?
It only shows shows that have "Share with Signage" ticked in Gig Hub. Nothing appears until that's turned on per show.

I don't see a Reports tab, Show Remote link, or Sponsor page — is something broken?
No — those are add-ons switched on per venue. If a tab's missing, it just hasn't been enabled for this venue.

What does turning on a screen's Layout (like Bottom Strip) actually do?
It splits that screen into zones, and each non-main zone gets its own independent playlist running alongside the main one.

I set an overlay but it's not on the screen - why?
Check three things: the playlist has been pushed since you picked the overlay, the screen is a Pro Screen, and the screen has been refreshed once since overlays were added. Overlays also hide during takeovers and blackouts.

My synced screens aren't changing together - why?
Only Pro Screens without a zone layout sync (the group page lists any that won't). Give them the same playlist, refresh them once, and make sure Android displays are on VenueOS Player 1.9.3 or newer.

A news feed says "News feed unavailable" - why?
The link isn't a working RSS/Atom feed (or the site is down). Open the element and hit Test feed - it shows the real reason. Feeds on private network addresses aren't allowed.

I changed my Sponsors playlist but other playlists still show the old ads - why?
Playlists inside playlists play the shared playlist's pushed version. Push the Sponsors playlist itself and every playlist that includes it updates.

Do updates to the VenueOS Player happen automatically?
No. Only when someone presses Check for Update on that screen (or its group or location).

A waiter marked something sold out but the menu board didn't change - why?
Check the board's design includes that item's section (the Live Menu element's "Sections to show"), and that the screen has been refreshed once since Live Menu was switched on. If the screen is offline it catches up as soon as it reconnects.

Can staff change prices from the iPad?
No. The staff page only changes Available / Last few / Sold out. Prices, items and sections are edited by managers in the Live Menu tab.

Why did everything go back to available this morning?
That's the Daily reset - it clears sold-outs every day at the time set on the Live Menu tab (5:00am by default). Set it to Never reset if you'd rather clear things yourself.

My screen says "No media playing right now"
It has no playlist yet. In <code>Screens</code>, open the screen's <code>Content & Schedule</code> tab and pick a playlist from the Default Playlist list — if it shows <code>— No playlist —</code>, nothing is assigned. Also check the playlist has been pushed (it needs at least one item and a <code>Push</code>).

How long does a video slide stay on screen?
A video always plays right to its end, then moves to the next slide. It never cuts off part-way and never restarts for a second. If you set the slide's time much longer than the video, it plays the whole video again until the time is up. For example, 30 seconds on an 8-second video plays it 4 times.

My video shows a grey play button instead of playing - why?
That happens when a screen can't play the video it was given. Since 16 October 2026 every video you upload is converted so every screen can play it, including small or oddly sized phone clips, and since 24 October several videos in a row play smoothly on older Philips screens too. If an older video still shows the play button, re-upload it. If it still won't play after that, submit a ticket.

How do I put a big arrow on a sign?
In a design, open + Add Element and pick Arrow. Drag it into place, resize it, and set its Fill Colour. To point it another way, change Shape to Arrow ← / ↑ / ↓ or a Chevron, or use the rotate handle for a diagonal.

Still stuck? Submit a ticket at help.jjjk.com.au